

■ EAGLE ENTERPRISE HT LLC

BOOK 4

PRIVACY & DATA POLICY

MikIs Klozet · EAGLE ENTERPRISE HT LLC

Crève, Bombardopolis, Nord-Ouest, Haïti · Spring, TX 77386

mikisklozet.com · [@mikisklozet](https://twitter.com/mikisklozet) · 2026

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■■ ENGLISH

MikIs Klozet collects the following customer information to provide services, manage loyalty programs, and improve the shopping experience:

PERSONAL INFORMATION COLLECTED:

- Full name
- Phone number
- WhatsApp number
- Email address
- Physical address
- Date of birth / Birthday
- Purchase history
- Style and product preferences

HOW WE COLLECT DATA:

- At point of sale in-store
- Via registration on mikisklozet.com
- Through WhatsApp orders
- Through Instagram orders
- Via website cookies and browsing data on mikisklozet.com

We only collect information that is necessary to serve you better. Providing personal information is voluntary, but certain services (such as loyalty rewards and pre-orders) may require it.

■■ FRANÇAIS

MikIs Klozet collecte les informations clients suivantes pour fournir des services, gérer les programmes de fidélité et améliorer l'expérience d'achat:

INFORMATIONS PERSONNELLES COLLECTÉES:

- Nom complet, numéro de téléphone, WhatsApp, email, adresse, date de naissance, historique d'achats, préférences

COMMENT NOUS COLLECTONS:

- En point de vente, via mikisklozet.com, WhatsApp, Instagram, cookies du site web

■■ KREYÒL AYISYEN

MikIs Klozet kolekte enfòmasyon kliyan sa yo pou bay sèvis, jere pwogram fidelite, ak amelyore eksperyans achte:

ENFÒMASYON PÈSONÈL KOLEKTE:

- Non konplè, nimewo telefòn, WhatsApp, imèl, adrès, dat nesans, istwa achte, preferans

KIJAN NOU KOLEKTE:

- Nan pwen vant, pa mikisklozet.com, WhatsApp, Instagram, kuki sit entènèt la

Chapter 2: How Data Is Stored

Chapitre 2: Comment les données sont stockées

Chapitè 2: Kijan Done Estoke

Storage Location	Self-hosted on UGREEN NAS server located in Houston, TX, USA. Your data stays within our own infrastructure — not stored on third-party cloud servers. / Stocké sur serveur NAS UGREEN à Houston, TX. / Estoke sou sèvè NAS UGREEN nan Houston, TX.
Data Access	Owner (full access). Manager (full access). All other staff: role-based access only — each role sees only what is necessary for their job. / Propriétaire et Manager ont un accès complet. Autre personnel: accès basé sur le rôle. / Pwopriyètè ak Manadjè gen aksè konplè. Lòt pèsonèl: aksè baze sou wòl.
Encryption	Data is encrypted at rest on our NAS server. / Les données sont chiffrées au repos sur notre serveur NAS. / Done yo kriptografye sou sèvè NAS nou an.
Data Retention	Customer data is kept for as long as the customer remains active. / Les données sont conservées tant que le client reste actif. / Done kliyan estoke pou tout tan kliyan an rete aktif.
Third-Party Sharing	Customer data is NEVER sold or shared with third parties. / Les données clients ne sont JAMAIS vendues ou partagées. / Done kliyan yo JANM vann oswa pataje ak tye-pati.
Backups	Daily automated backups of all customer data. / Sauvegardes automatiques quotidiennes. / Bakop otomatik chak jou.

Chapter 3: How Data Is Used

Chapitre 3: Comment les données sont utilisées

Chapitè 3: Kijan Done Itilize

■■ ENGLISH

YOUR DATA IS USED FOR:

- Order processing and fulfillment
- Loyalty program management (points, tiers, rewards)
- Marketing communications (promotions, new arrivals, sales)
- Business analytics and reporting (to improve our products and service)

MARKETING COMMUNICATIONS:

All registered customers automatically receive marketing communications from MikIs Klozet. This includes:

- Promotional announcements
- New arrival notifications
- Flash sale alerts
- Loyalty reward updates

MARKETING CHANNELS:

- WhatsApp messages
- Email newsletters
- Instagram direct messages

OPT-OUT: Customers may opt out of marketing at any time by sending a request via WhatsApp, email, or through their account on mikisklozet.com.

■ ■ FRANÇAIS

VOS DONNÉES SONT UTILISÉES POUR:

- Traitement des commandes
- Gestion du programme de fidélité
- Communications marketing
- Analyses commerciales

COMMUNICATIONS MARKETING:

Tous les clients enregistrés reçoivent automatiquement des communications marketing de MikIs Klozet via WhatsApp, email et Instagram.

DÉSINSCRIPTION: Les clients peuvent se désinscrire à tout moment via WhatsApp, email ou mikisklozet.com.

■ ■ KREYÒL AYISYEN

DONE OU ITILIZE POU:

- Trete kòmann
- Jere pwogram fidelite
- Kominikasyon maketing
- Analiz biznis

KOMINIKASYON MAKETING:

Tout kliyan anrejistre otomatikman resevwa kominikasyon maketing pa WhatsApp, imèl ak Instagram.

DEZENSKRI: Kliyan yo ka dezenskri nenpòt ki lè pa WhatsApp, imèl oswa mikisklozet.com.

Chapter 4: Customer Rights

Chapitre 4: Droits des clients

Chapitè 4: Dwa Kliyan

■ ■ ENGLISH

DATA ACCESS & DELETION:

At this time, MikIs Klozet does not offer self-service data access or deletion requests. All customer data is managed internally by store management.

DATA CORRECTION:

Customers cannot directly modify their own data. If you need to update your contact information, please speak with a Manager in-store or contact us via WhatsApp.

MARKETING OPT-OUT:

You have the right to opt out of all marketing communications at any time. To opt out:

- Send a WhatsApp message to @mikisklozet
- Send an email request to our store email
- Update your preferences on your mikisklozet.com account

MINOR DATA:

There is no age restriction on collecting customer data. Minors may participate in loyalty programs and make purchases in accordance with standard store policy.

■ ■ FRANÇAIS

ACCÈS ET SUPPRESSION DES DONNÉES:

Mikls Klozet ne propose pas actuellement de demandes d'accès ou de suppression en libre-service.

CORRECTION DES DONNÉES:

Les clients ne peuvent pas modifier directement leurs données. Contactez un Manager en magasin ou via WhatsApp.

DÉSINSCRIPTION MARKETING:

Envoyez un message WhatsApp, un email ou mettez à jour vos préférences sur mikisklozet.com.

■ ■ KREYÒL AYISYEN

AKSÈ AK SIPRESYON DONE:

Mikls Klozet pa ofri aksè pwòp tèt ou oswa demann sipresyon pou kounye a.

KOREKSYON DONE:

Kliyan yo pa ka modifiye pwòp done yo dirèkteman. Kontakte Manadjè a nan boutik la oswa pa WhatsApp.

DEZENSKRI MAKETING:

Voye yon mesaj WhatsApp, yon imèl oswa mete ajou preferans ou sou mikisklozet.com.

Chapter 5: Third-Party Services

Chapitre 5: Services tiers

Chapitè 5: Sèvis Tye-Pati

Payment Processors	Cash, MoNCash, NatCash, Zelle, PayPal, Stripe. Only transaction amounts are shared with processors. No personal customer data is shared beyond what is required to process the payment. / Seuls les montants des transactions sont partagés. / Sèlman montan tranzaksyon yo pataje.
Communication Tools	WhatsApp Business, Instagram, Email provider. These tools facilitate customer communications but do not receive access to your purchase history or personal profile. / Ces outils facilitent les communications mais n'ont pas accès à votre historique. / Zouti sa yo fasilite kominikasyon men yo pa gen aksè nan istwa achte ou.
Data Selling	Mikls Klozet NEVER sells customer data to any third party, advertiser, or data broker. / Mikls Klozet ne vend JAMAIS les données clients. / Mikls Klozet JANM vann done kliyan a okenn tye-pati.
Website Analytics	mikisklozet.com uses cookies and basic analytics to improve user experience. / mikisklozet.com utilise des cookies et des analyses de base. / mikisklozet.com itilize kuki ak analitik debaz.

Chapter 6: Data Breach Protocol

Chapitre 6: Protocole de violation de données

Chapitè 6: Pwotokòl Vyolasyon Done

■ ■ ENGLISH

In the unlikely event of a data breach or security incident affecting customer data, Mikls Klozet will take the following steps:

DETECTION & INTERNAL NOTIFICATION:

- The owner must be notified within 1 hour of discovering any potential breach.
- The owner and IT/NAS administrator will immediately investigate the scope and nature of the breach.

CONTAINMENT:

- Access to affected systems will be restricted immediately.
- The breach will be contained as quickly as possible to prevent further data exposure.

CUSTOMER NOTIFICATION:

- At this time, customer notifications for data breaches are handled internally.
- Ownership will decide on a case-by-case basis whether customers require notification.

EXTERNAL REPORTING:

- Whether to report to external authorities is decided by ownership on a case-by-case basis.

REMEDIATION:

- Following any breach, security measures will be reviewed and strengthened to prevent future incidents.

■■ FRANÇAIS

En cas de violation de données, Mikls Klozet prendra les mesures suivantes:

- Le propriétaire est notifié dans l'heure suivant la découverte.
- L'accès aux systèmes affectés sera restreint immédiatement.
- La direction décidera au cas par cas de la notification des clients et des autorités.

■■ KREYÒL AYISYEN

Si ta gen yon vyolasyon done, Mikls Klozet ap pran mezi sa yo:

- Pwopriyetè a avize nan yon èdtan apre dekouvèt la.
- Aksè nan sistèm ki afekte yo ap restriksyone imedyatman.
- Pwopriyetè a ap deside ka pa ka si kliyan yo oswa otorite yo bezwen enfòmasyon.